

**ATTENTION CUSTOMER: Please fax this form to NAI at the fax number below to obtain a Return Authorization number.**  
Fax To: NORTH AMERICAN IMAGING, Customer Service Return Dept. -Fax: 805-383-2212 -Phone: 805-383-2200

## CT TUBE SERVICE REPORT

Date: \_\_\_\_\_ Attention: \_\_\_\_\_ Return Authorization  
Number: \_\_\_\_\_

In order to expedite your return, please fill out this form completely. This will enable our Quality Department to make a complete evaluation of the reported problem. After our evaluation is complete, we will advise you of our findings.

WARRANTY ADJUSTMENTS WILL NOT BE POSSIBLE UNLESS THIS TUBE SERVICE REPORT IS COMPLETELY FILLED IN AND RETURNED WITH THE CORRECT TUBE AND AN AUTHORIZATION NUMBER THAT HAS BEEN PROVIDED.

### RETURN TUBE IDENTIFICATION

Tube Type: \_\_\_\_\_ Insert Model: \_\_\_\_\_ Serial Number: \_\_\_\_\_  
Equipment Scanner Model: \_\_\_\_\_  
Date Installed: \_\_\_\_\_ CT Slice Count: \_\_\_\_\_  
Date Removed: \_\_\_\_\_ CT Slice Count: \_\_\_\_\_  
Months used: \_\_\_\_\_ Total Slices: \_\_\_\_\_

\_\_\_\_\_ **RETURNED AS NAI WARRANTY (COMPLETED FORM REQUIRED)**

\_\_\_\_\_ **RETURNED AS NON-WARRANTY** \_\_\_\_\_ **CREDIT** \_\_\_\_\_ **EVALUATION** \_\_\_\_\_ **OTHER:** \_\_\_\_\_

### OPERATIONAL DATA

Highest technique used(Large):	<b>mA:</b>	<b>KV:</b>	<b>Time:</b>
Highest technique used(Small):	<b>mA:</b>	<b>KV:</b>	<b>Time:</b>

### FAILURE DATA

Technique at time of failure:	Small:	Large -mA:	KV:	Time:
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Reason for removal: \_\_\_\_\_

Describe in detail circumstances at time of failure: \_\_\_\_\_

### **REPLACEMENT TUBE INFORMATION - IMPORTANT-PLEASE FILL OUT COMPLETELY!**

Replacement Tube: Insert Model \_\_\_\_\_ Serial Number: \_\_\_\_\_  
Replacement PO Number: \_\_\_\_\_ Additional comments: \_\_\_\_\_  
Person Filing Report: \_\_\_\_\_  
Please print Name Telephone Fax Number E-Mail Address

Dealer/OEM Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City/State/Zip/Country: \_\_\_\_\_

**PLEASE SHIP RETURNS TO:**  
North American Imaging, Inc. 924 Via Alondra Camarillo, CA USA 93012

**CS002 Revision C**  
**DCN# 0080**